

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 13<sup>th</sup> day of November' 2024**

**C.G.No.130/2024-25/Kadapa Circle**

**CHAIRPERSON**      Sri. V. Srinivasa Anjaneya Murthy  
Former Principal District Judge

**Members Present**

Sri. K. Ramamohan Rao      Member (Finance)  
Sri. S.L. Anjani Kumar      Member (Technical)

***Between***

Sri. Y. Praveen Kumar, D.No. 4-3-55,  
Mathamma Nagar, Badvel (M),  
Kadapa District.

Complainant

***AND***

1. Dy. Executive Engineer/O/Badvel
2. Executive Engineer/O/Mydukur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.09.2024 at Badvel stating that the respondents did not provide AB Switch material and that there is no maintenance for



the DTR through which he was given with agricultural service connection to his fields.

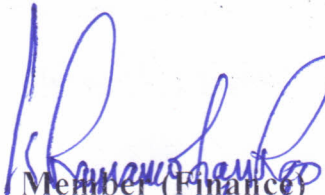
02. The said complaint was registered as C.G.No.130/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have repaired AB switch operating mechanism and it is working properly and thereby redressed the grievance of the complainant.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that subsequent to the complaint, they have repaired the AB switch operating mechanism and it is now working properly. They also produced copy of the satisfaction letter from the complainant in which the complainant has requested to close the complaint stating that his grievance is redressed. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of



Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 13<sup>th</sup> day of November'2024.

  
CHAIRPERSON

  
Member (Finance)  
13/11/2024

  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyatrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

  
13/11/2024